





# Writing an Effective Work Plan and Evaluation Plan

December 19, 2016



# Agenda

- Welcome
- Overview of Cooperative Agreement
- Review of project planning phase
- Tips on writing project objectives, activities and tasks
- Structure and content of evaluation plan
- Questions

# Cooperative Agreement

A Cooperative Agreement provides for the substantial involvement and collaboration of AoA/ACL in activities that the recipient organization will carry out in accordance with the provisions of the approved grant award.

# **Project Planning Phase**

During the planning phase, the grantee develops a revised work plan that will accomplish the grant's goals and objectives and is acceptable to AoA/ACL.

# Work Plan Components

- Project goal
- Individual objectives
- Activities
- Tasks
- Lead Person
- Timeline

#### Task Details:

- Contract development
- Participant identification/recruitment
- Specific curricula or training programs being used
- How, when and where services or programs will be delivered
- Regular meetings or communications with project team and partners
- Staff training or protocols that need to be developed
- Outputs, outcomes and outcome measures (OR separate evaluation plan)
- Plans for building the systems and funding needed to sustain each activity
- Which components address the evidence-based or evidence-informed requirement

# Tips on Writing an Effective Work Plan

- Spell out words or names the first time
- Be specific
- Allow sufficient time for planning, contracts and training
- Find someone who can review objectively

# Sample objective

Provide effective care/supportive services to persons living with moderate to severe impairment from ADRD and their caregivers

# Sample Activity

Train agency staff on dementia and care planning

# Sample Tasks

- Identify dementia training for staff to include three sessions on dementia basics, effective communication with individuals and families, and care planning
- Develop pre-post evaluation to assess change in knowledge and change in attitudes
- Conduct agency-wide training during annual 2-day staff retreat
- Train new hires and conduct refresher trainings every quarter on dementia basics, effective communication with individuals and families, and care planning

# Sample objective

#### Original

Assist people with dementia in remaining at home and provide caregiver support

#### Rewrite

- Assist people with dementia to remain independent at home by providing them with home and communitybased services
- Provide caregiver support through respite services and caregiver training

# Sample activity

Original Rewrite

Provide respite services Provide respite services to

caregiving families in

Forester and Omni

**Counties** 

# Sample tasks

Original

Identify and refer families
for respite program

#### Rewrite

- Develop criteria for program participation
- Identify potential participants from existing clients receiving case management and through outreach to other community partners
- Screen and enroll interested participants in one of the 5 designated respite program sites

#### Work Plan Resources

- Template in Word and Excel
- Tips sheet on writing effective work plans
- Sample work plan
- Webinar to be archived for future reference
- Training Resources Compendium

#### **Evaluation Plan**

Where to document evaluation plans

- Work plan OR
- Separate document

Who is taking the lead on evaluation?

# Components of the evaluation plan

- Objective
- Activity
- Outputs
- Outcomes
- Outcome measures
- Data collection who, when, quality
- Data analysis and reporting

# What evaluation is NOT (for these grants)

- x NOT a research project
- x NO randomized control trials
- x NO external comparison groups
- x NOT just "outputs" or satisfaction surveys

# **Evaluation plan tips**

- ✓ DO Use existing validated measures wherever possible
- ✓ DO Use pre/post tests when reasonable
- ✓ DO Plan for ways to reduce nonresponse
- ✓ DO Tailor the outcomes and measures to the activity

# Evaluation plan example: Savvy Caregiver Training

Objective: Deliver behavioral symptom management training and expert consultation for family caregivers

Activity: Conduct Savvy Caregiver workshops

Outputs: 75 attendees (5 workshops; 15 attendees/workshops)

# Evaluation plan example, continued

Outcomes and outcome measures

- Increased caregiver self-efficacy (Revised Scale for Caregiving Self-Efficacy)
- Decreased depression (PHQ-9)
- Decreased burden (Zarit Burden Interview)
- Increased quality of life for person with dementia (QoL-AD)

Target: Statistically significant improvement from baseline to post-intervention on all four measures

# Be specific!

#### Not specific:

Caregivers will be able to cope with caregiving and will help the person with dementia remain home longer

#### Better:

Caregivers' Zarit burden scores will decrease, and caregivers will be less bothered by behavioral symptoms as measured by the Revised Memory and Behavior Problems Checklist.

# Evaluation plan example, continued

- Who: Evaluator will conduct all assessments
- When/how often

Assessments will be conducted at:

- Baseline (the first session will be 20 minutes longer to allow for completing paperwork)
- Within one week after completing Savvy Caregiver workshop
- 6 months post-completion by telephone (the evaluator will make 3 attempts to reach participants)
- Results will be analyzed after the first session and then semi-
- annually

#### **Technical Assistance for Grantees**

### Overall design of evaluation plan

- Identifying targeted outcomes and outputs
- Creating data collection plans
- Creating data analysis plans

#### **Evaluation Resources**

- Templates (Word and Excel)
- Sample evaluation plan
- Measures resource list
- <u>Evaluation of Dementia Programs</u> (webinar)

# Summary

- Work plans must be approved to move to implementation
- Be clear and thorough in describing plans
- Be detailed
- Include evaluation plans, as part of work plan or separately
- Refer back to listed resources
- Request help from TA liaison and project officer







# Questions?

